

Current-state simulated Friday 91. Drop-off through readiness notification.
Clock: cumulative operating minutes from Friday 7:00 a.m.; closed hours omitted.
Source: washnfold_event_log.csv. Parent = customer order; child = compatible load.
Worked case review, not a record of an actual participant interview.

Questioned map feature: One load per order through Wash and Dry
Evidence / participant explanation: Event log: 26 orders split into L1/L2; 65 Wash and 65 Dry records. The case operator explains compatible-load separation.
Proposed revision: Show compatible loads and reunite before folding
Decision: Accepted
Reason: The explanation agrees with the simulated event records
Updated log / worksheet / map reference: Current-state map: parallel load paths and reunification; preserve Parent ID in log

Questioned map feature: No rework path
Evidence / participant explanation: Five Fold correction records in five orders; retain their trigger notes
Proposed revision: Show Fold correction branch
Decision: Accepted
Reason: Corrections are recorded, not inferred from an average
Updated log / worksheet / map reference: Map Summary Sheet: Fold correction; current-state dashed branch

Questioned map feature: Waiting is hidden inside activity boxes

Evidence / participant explanation: Order projection: Batch Release mean 501.7 min across 39 orders. Stage and notify mean W/T 37.9 min.

Proposed revision: Show Batch Release and Notification Batch queues

Decision: Accepted

Reason: The two delays are persistent and material in this Friday's records

Updated log / worksheet / map reference: Order queue projection; queue labels replace those waits rather than adding them twice

Questioned map feature: Boundary ends at readiness notification

Evidence / participant explanation: Approved start/stop boundary excludes pickup, payment, and customer travel

Proposed revision: Extend through pickup and payment

Decision: Rejected

Reason: The proposed extension changes the question and would require different observations

Updated log / worksheet / map reference: Keep event-log boundary and map endpoints unchanged

Questioned map feature: No machine-breakdown interruption Evidence / participant explanation: No recurring breakdown is recorded in this observation window Proposed revision: Add breakdown branch Decision: Rejected Reason: The proposed event lacks supporting evidence Updated log / worksheet / map reference: Record as an untested question; do not draw it as observed flow
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